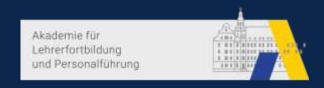
CISCO Academy





Course and Technical Updates

Eugene Morozov, Cisco NetAcad

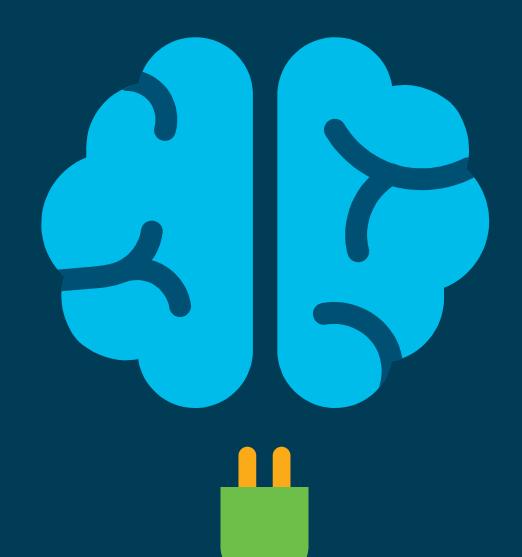
20. Nationaler Akademietag der Bildungsinitiative Networking 22./23. April 2021

Agenda

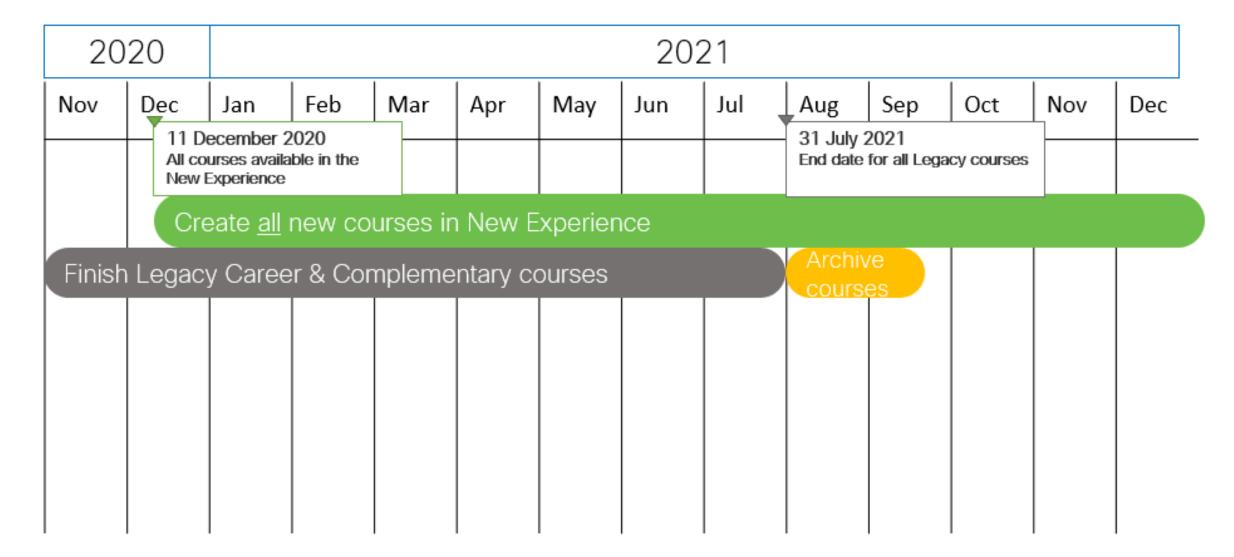
- 1 LMS Updates
- 2 Webex For NetAcad
- 3 CE Credits
- 4 CyberOps Associate
- 5 DevNet Associate
- 6 New CCNA 7.02 & PT 8
- 7 Instructor Professional Development



LMS Updates



LMS Transition - Phase 2 Milestones



Easing the LMS Transition

All legacy courses ending by 31 July 2021



Plan to complete legacy courses by 31 July 2021

Inform students of the need to finish them up

For students who will be unable to finish, enroll them in a

new course in created in the new experience



Pull all customizations before courses are archived

Custom assignments and assessments

Export question banks

Download PDFs, PowerPoints, Videos, etc.



Finalize the gradebook before courses are archived

Finalize grades

Mark students complete



Export the gradebook before courses are archived



Keeping Partners and Instructors Informed



Partner meetings

Apr Partner Forum



IPD Week Session

2/24 IPD Week Session



Partner Newsletters

Monthly



News & Events Articles

- Monthly
- · As new features released



Self guided video tour

- · Updated as new features released
- cs.co/netacad-tour



Course Availability Page

- Updated as new courses released
- cs.co/course-updates



Platform Updates Hub

cs.co/netacad-hub

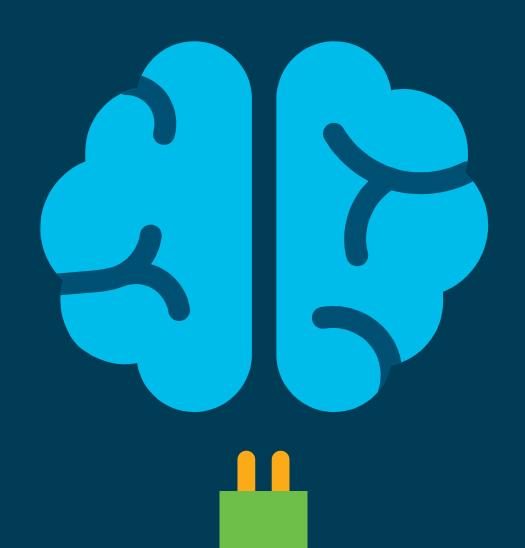


Assessment Activation Updates – December 2020

- Assessment activation maximum attempts are now course based (within course) instead of global (across all courses).
- What does this mean: You no longer have to track down another instructor, locate an old class or contact the Support for incomplete or troublesome previous activations!!

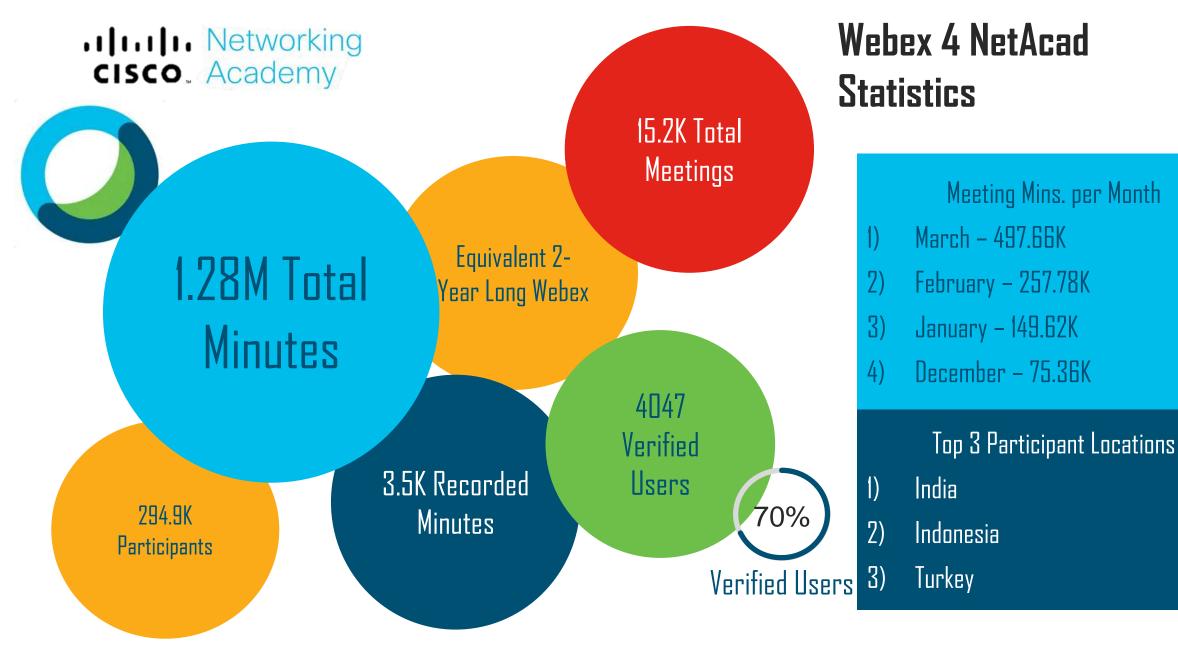


Webex for Netacad



NetAcad Webex - Key Elements

- Eligibility: Cisco Career and Training instructors that have started a class on or after July 26th, 2020 without an existing Webex account linked to their NetAcad Instructor email address
- Full enterprise capabilities
- Including unlimited number of minutes, includes Meetings,
 Training and Events with 1,000 attendees per event.
- No dial-in/dial-out capabilities (VoIP enabled)
- Entirely managed by NetAcad. All instructor inquiries should be sent to the NetAcad helpdesk.

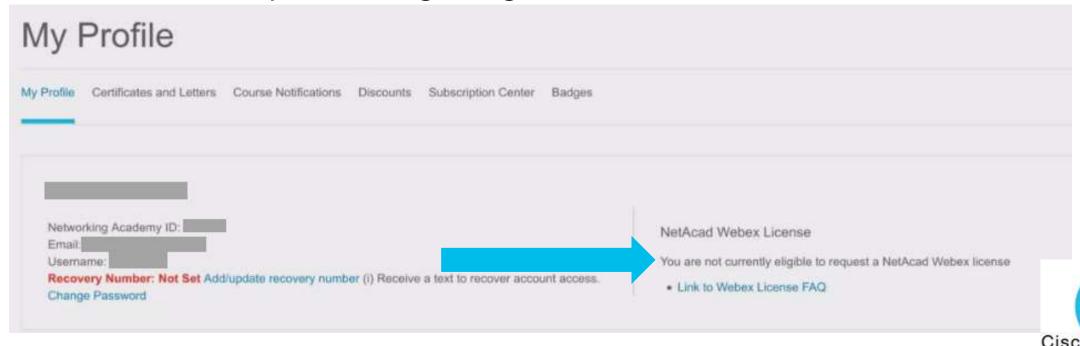


Signup for Webex for NetAcad

- The process for provisioning an account is now completely automated!
- Before the automated process was in place, there was just a couple people provisioning over 9000 accounts in batches manually.
- Now, an instructor can control their eligibility and request a license directly through their profile.
- NetAcad Support will help with any technical difficulties.

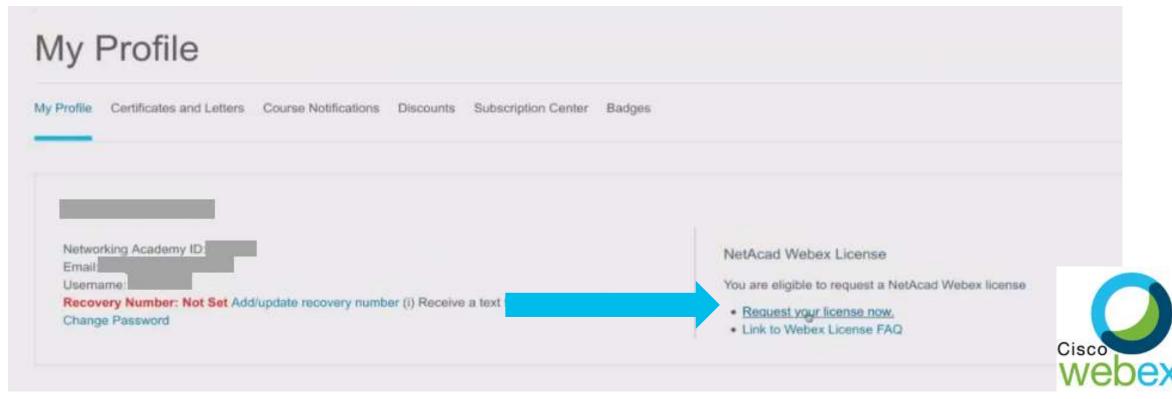
View your current eligibility status - Ineligible

Under "My Profile on netacad.com, there is a section labeled NetAcad Webex License. Here you can view your current eligibility status for a Webex account. Below is an example of being ineligible.



View your current eligibility status - Eligible

Below is an example of being eligible for a Webex account. Once you are eligible, a button will appear that says, "Request your license now".



Requesting your Webex License

After clicking "Request your license now", the next page will have a disclaimer along with a link to the Cisco End User License Agreement. By clicking "Request a License", you are agreeing to the terms of the agreement.

Your activation link will then be sent to your NetAcad email address. Please be sure to activate your account within 24 hours.

Request a Networking Academy Webex License

Congratulations, you are eligible to request a Networking Academy Webex license. Upon clicking the "Request" link, the following terms will be applicable:

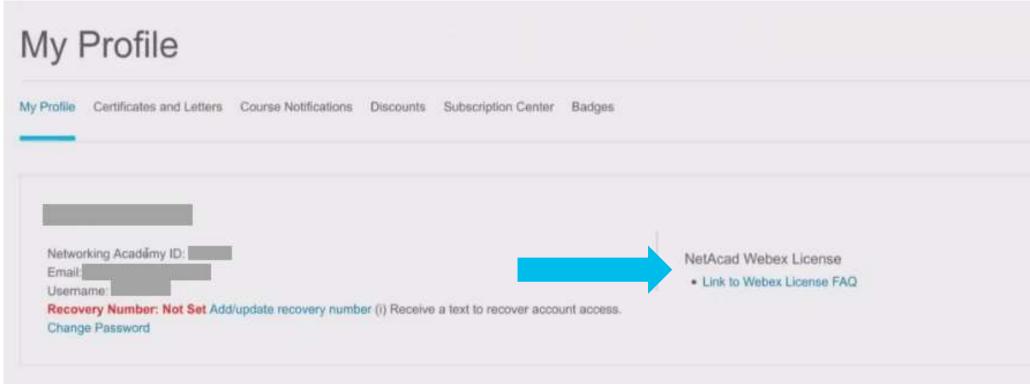
Instructors currently teaching a Cisco Career & Training (CCT) course and who currently do not have an existing WebEx license will be granted a Networking Academy WebEx license. Instructors who fail to activate their license within 1 month of receiving it and/or who have not taught at least one CCT course in the last 6 months will lose their license and it will automatically revert back to Cisco without notice. Instructors receiving a Networking Academy WebEx license shall use such license to support their CCT training. Cisco reserves the right to activate/deactivate its WebEx licenses at any time.

Any WebEx license granted is otherwise subject to the Cisco End User License Agreement available at https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html



"My profile" view after receiving an account

Once an account has been provisioned, your profile will no longer show an eligibility status or option to request an account. All that will show is a link to the FAQ posted at http://cs.co/webex4netacad



Important to Note



- NetAcad Webex accounts may only provision an account if there are no other accounts associated with the instructor NetAcad email address.
- To check if there is an account, or to delete a free account, visit the website below and enter the email address at settings.webex.com. Complete the login information and proceed to delete the account by following the instructions provided in the link below.
 - https://help.webex.com/enus/yjrmmp/Webex-Delete-Your-Free-Account

Continuing Education (CE) Credits



Cisco Continuing Education (CE) Program

CE credits can be used for certification renewal

Certification Level & Duration	Exam Only	Exam and Continuing Education Options
Associate - 3 years	 Pass any one associate exam Pass any one professional concentration exam Pass one technology core exam Pass one CCIE lab exam 	Earn 30 CE credits
Specialist - 3 years	Pass any one professional concentration exam Pass one technology core exam Pass one CCIE lab exam	• Earn 40 CE credits
Professional - 3 years	 Pass one technology core exam Pass any two professional concentration exams Pass one CCIE lab exam 	Pass any one professional concentration exam and earn 40 CE credits or; Earn 80 CE credits

https://www.cisco.com/c/en/us/training-events/training-certifications/recertification-policy.html#~how-to-recertify

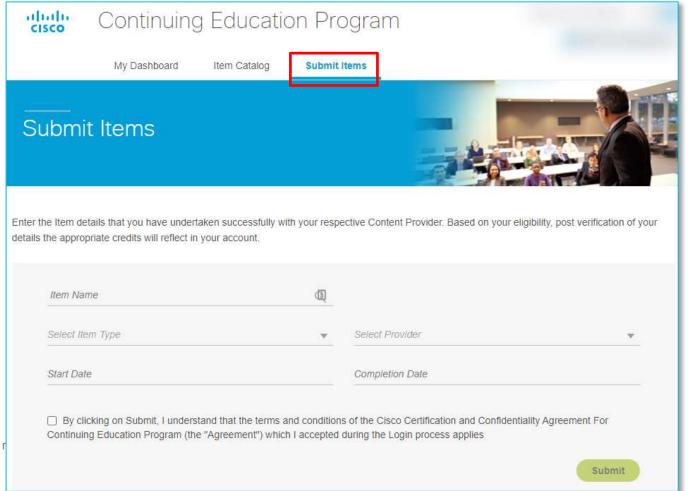
NetAcad Courses Eligible for CE Credits

CE credit eligibility uses same criteria as badging

NetAcad Course	CE Credits Earned	
CyberOps Associate	30 credits	
DevNet Associate	40 credits	
CCNP Enterprise: Core Networking	64 credits	
CCNP Enterprise: Advanced Routing	40 credits	

Continuing Education (CE) Credit Submission

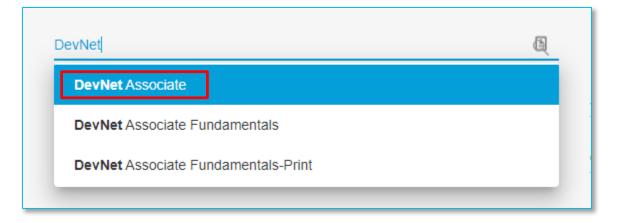
- CE Portal <u>ce.cisco.com</u>
- Click on Submit Items



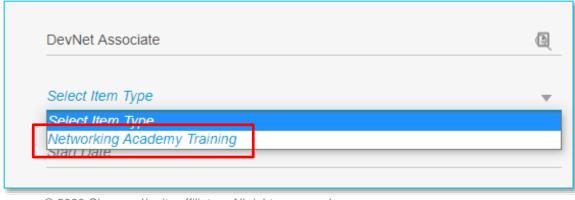
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Continuing Education (CE) Credit Submission

Item Name must match NetAcad course name

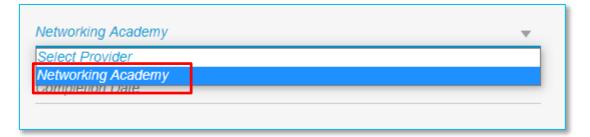


Item Type is Networking Academy Training

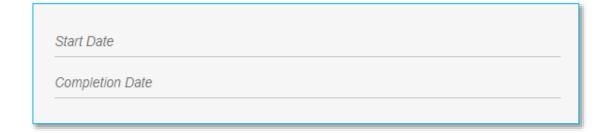


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Select Provider is Networking Academy

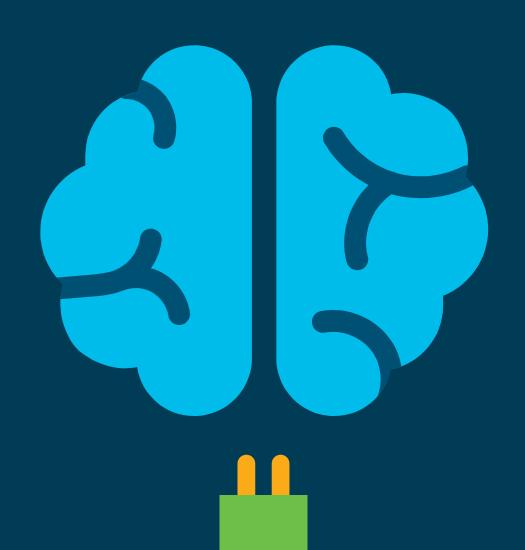


Start and Completion Dates should match dates of the course on NetAcad.com



- Requests will be processed on the backend by NetAcad team. Please allow 7 – 14 days for processing.
- You will receive two emails:
 - 1. Submission confirmation
 - 2. Approval or denial of request

CyberOps Associate



CyberOps Associate

Course Overview

This course introduces the core security concepts and skills needed to monitor, detect, analyze, and respond to cybercrime, cyberespionage, insider threats, advanced persistent threats, regulatory requirements, and other cybersecurity issues facing organizations.

Benefits

Gain practical, hands-on skills needed to maintain and ensure security operational readiness of secure networked systems.

Prepare for Careers

- Develop skills for entry-level security operations center (SOC) jobs
- ✓ Prepare for CyberOps Associate certification
- Pursue a career in cybersecurity operations, a rapidly-growing, exciting new area that spans all industries

Course Details

Target Audience: Students enrolled in technology degree programs at higher education institutions; IT professionals who wants to pursue a career in Security Operations

Estimated Time to Completion: 70 hours

Recommended Preparation: Introduction to Cybersecurity, Cybersecurity Essentials

Course Delivery: Instructor-led

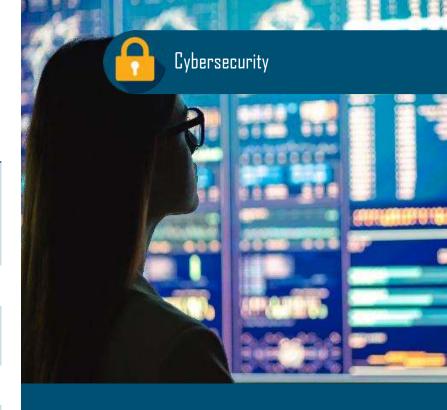
Learning Component Highlights:

- √ 28 Modules and 46+ hands-on labs
- √ 113 interactive activities, videos, & quizzes
- √ 6 Cisco Packet Tracer activities
- √ 1 practice certification exam

Course Recognitions: Certificate of Completion, Letter of Merit, Digital Badge

Recommended Next Course:

CCNA Security, IoT Security



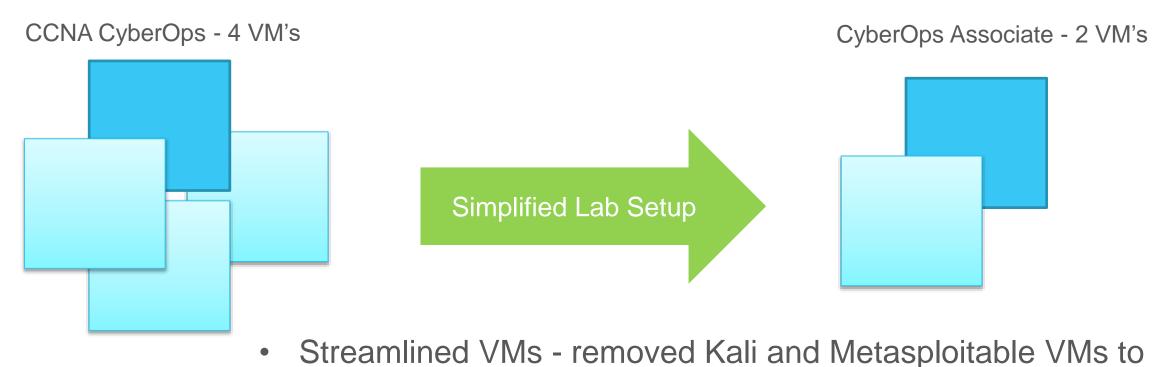
Requirements & Resources

- · ASC Alignment Required: Yes
- Instructor Training Required: Yes
- Physical Equipment Required: No (Uses Virtual Machines on the student's computer)
- Voucher Availability: Yes





Equipment Requirements



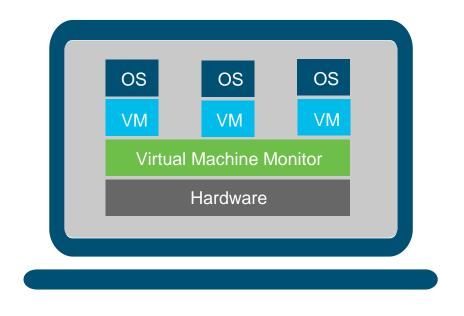
- simplify and conserve resource use
- More closely aligns with a company





Equipment Requirements

Virtual Machine	Disk Space	RAM
CyberOps Workstation VM	7 GB	1 GB
Security Onion VM (ELK tool)	20 GB	4 GB Min /8GB Recommended



Lab Setup



CyberOps and DevNet Instructor Training Options

Option 1:

Novice Instructors

ITC Value-Added Training

ITC Proctored Final Exams

Training by Cisco Networking Academy Qualified Instructor Trainers

Opportunity to obtain:

- ✓ Accreditation to Teach
- Certificate of Course Completion
- ✓ Letter of Merit
- ✓ Learning Badge
- ✓ Certification Voucher



Option 2: Experienced

Instructors

Online Self-Paced
Training Course
enrollment link via
Course Resources
Flexible solution for
experienced instructors

Accreditation 2a

Accreditation 21

ITC Proctored Final Exams

Final Exam and Skills
Assessment

Opportunity to obtain:

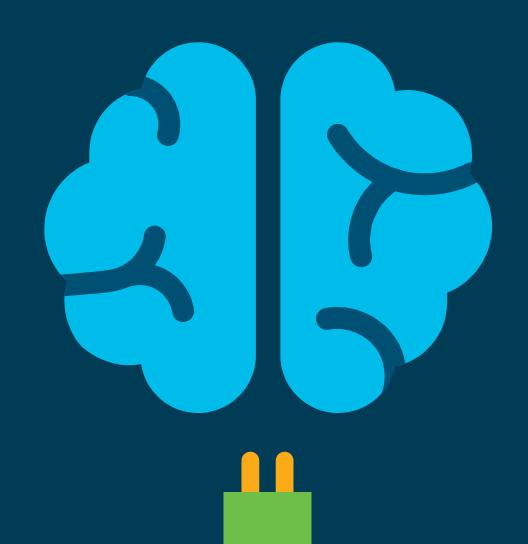
- ✓ Accreditation to Teach
- Certificate of Course Completion
- ✓ Letter of Merit
- Learning Badge

Cisco Certification

Opportunity to obtain:

Accreditation to Teach

DevNet Associate



Let's build the IT Team of the Future!

Networking



Cybersecurity



Infrastructure Automation



DevNet Associate 1.0

Course Overview

This course introduces the methodologies and tools of modern software development, applied to the IT and Network operations. It covers a 360 view of the domain including microservices, testing, containers and DevOps, as well as securely automating infrastructures with Application Programming Interfaces (APIs).

Benefits

Gain practical, relevant, hands-on lab experience, including programming in Python, using GIT and common data formats (JSON, XML and YAML), deploying applications as containers, using Continuous Integration/Continuous Deployment (CI/CD) pipelines and automating infrastructure using code.

Prepare for Careers

- Develop skills for entry-level software development and infrastructure automation jobs
- ✓ Prepare for DevNet Associate certification exam

Course Details

Target Audience: Secondary vocational students, 2-year and 4-year college students and participants of coding bootcamps

Estimated Time to Completion: 70 hours

Recommended Preparation:

Coding skills, equivalent to:
PCAP: Programming Essentials in Python
Fundamental skills of networking, equivalent to:
CCNA: Introduction to Networks

Course Delivery: Instructor-led

Learning Component Highlights:

- √ 8 Modules with 6 Videos, 23 Hands-on Labs and 5 Cisco Packet Tracer Activities
- √ 8 Quizzes, 8 Module Exam, Practice Final Exam, Final Exam, Skills Based Assessment
- ✓ Practice Exam for DEVASC Certification

Course Recognitions: Certificate of Completion, Letter of Merit, Digital Badge, Cert Voucher

Recommended Next Course:

CCNA, CCNP or CyberOps Associate



Requirements & Resources

- ASC Alignment Required: Yes
- Instructor Training Required: Yes
- Physical Equipment Required: No, only using Virtual Machines on the student's computer
- Voucher Availability: Yes

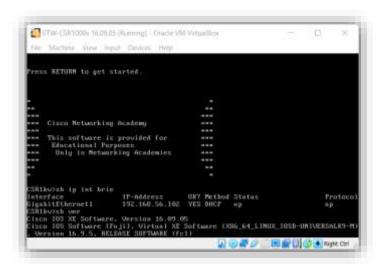


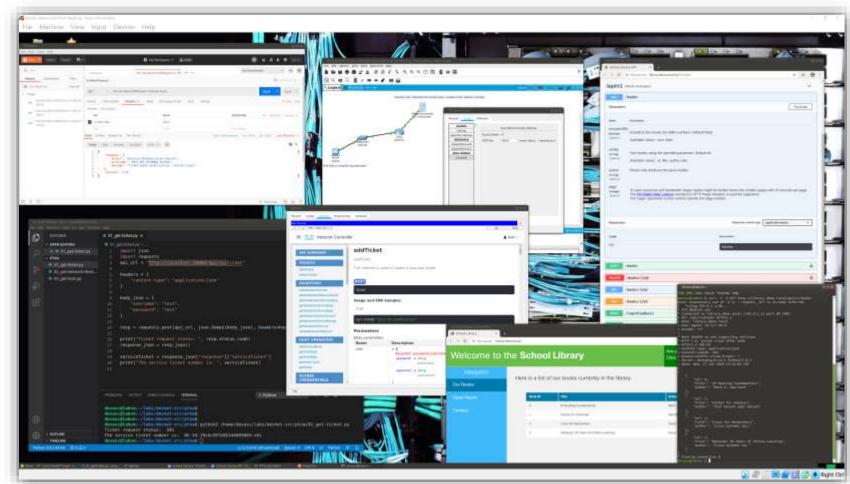


Lab Equipment

2 Virtual Machines

- DEVASC Lab VM
- Cisco CSR1000v VM



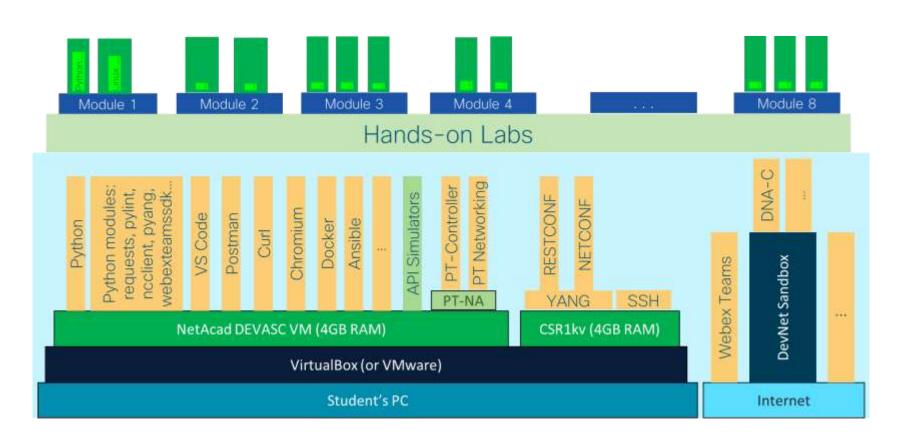




2 Virtual Machines

DEVASC Lab VM:

- All software tools bundled in a single Virtual Machine
- No need to install, setup, or configure any tools
- All students have the same consistent experience
- Built-in REST API Simulator
- Includes Packet Tracer for Network Automation
- Cisco CSR1000v VM





CyberOps and DevNet Instructor Training Options

Option 1:

Novice Instructors

ITC Value-Added Training

ITC Proctored Final Exams

Training by Cisco Networking Academy Qualified Instructor Trainers

Opportunity to obtain:

- Accreditation to Teach
- Certificate of Course Completion
- ✓ Letter of Merit
- ✓ Learning Badge
- ✓ Certification Voucher



Option 2: Experienced Instructors Online Self-Paced
Training Course
enrollment link via
Course Resources
Flexible solution for
experienced instructors

Accreditation 23

Final Exam and Skills
Assessment

ITC Proctored

Final Exams

Opportunity to obtain:

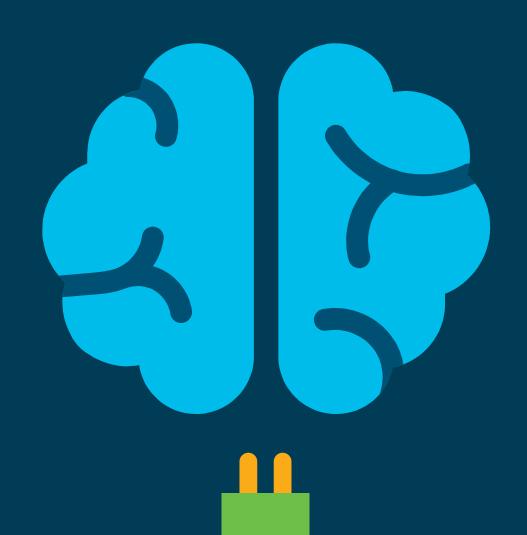
- Accreditation to Teach
- ✓ Certificate of Course Completion
- Letter of Merit
- ✓ Learning Badge

Cisco Certification

Opportunity to obtain:

Accreditation to Teach

CCNA 7.02 Overview



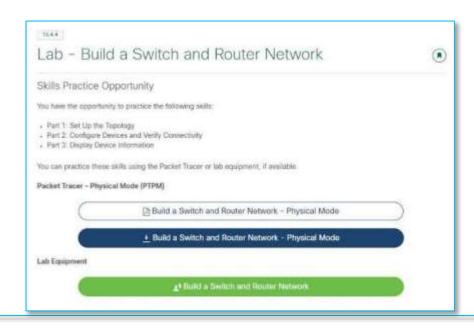


CCNA 7.02 Deep Dive Special Session

Agenda

- 1 CCNA v7.02 Overview
- 2 Course Template Changes
- Course Template & GUI Changes Demo
- Packet Tracer 8.0 Overview
- 5 Packet Tracer Physical Mode Demo
- Packet Tracer Exploration Scenario
 Demo

Recording and slides available in IPD Week Course





NetAcad Distance Learning Vision

To provide flexibility and choice for teaching and learning in any environment (on-line, on-premise, or hybrid) with optimal quality and effective outcomes.



Learning Science principles are the foundation (and always have been)



NetAcad is well-positioned to offer distance learning now and in the future



We're keeping students and instructors at the center

Read the white paper netacad.com/learning-never-stops

Designed for Distance Learning

Packet Tracer 8.0

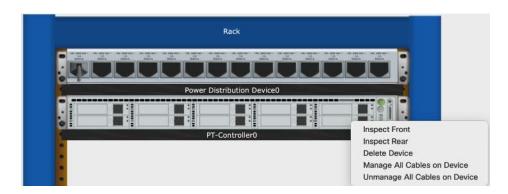


CCNA



Packet Tracer 8 Enhanced Physical Mode

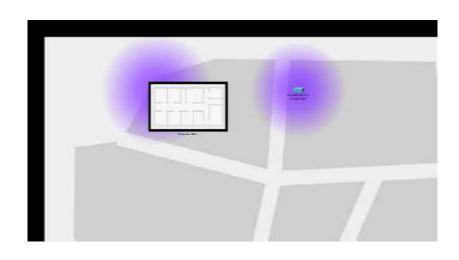


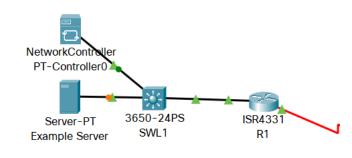


- Shelf and pegboard to store devices and cables
- Moving equipment from shelf to rack or table
- Cabling to the port
- Front and rear view
- Dangling cables
- Manage cables

Wireless, Activity Instructions and Network Controller

- Color grid for wireless display
- New activity instructions window
- Network controller and PTNA







Special Packet Tracer IPD sessions

Network Controller and PTNA

Special IPD session in December Recording available in the IPD course

PT 8 Physical Mode in CCNA 7.02

Recording available in the IPD course

CCNA 7.02 Purpose and Focus

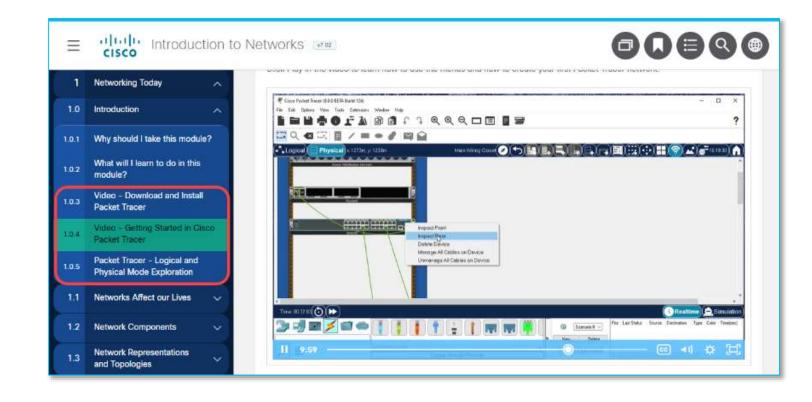
Equipment still required for CCNA

In this phase of supporting distance learning, this <u>first</u> set of updates to the CCNA courses focuses on:

- Offsetting the gap created by a lack of access to equipment
- Providing support to practice the skills presented in the physical, in-person lab experience.
- Minimizing disruption to the current experience
- Updating the CCNA course template per customer feedback

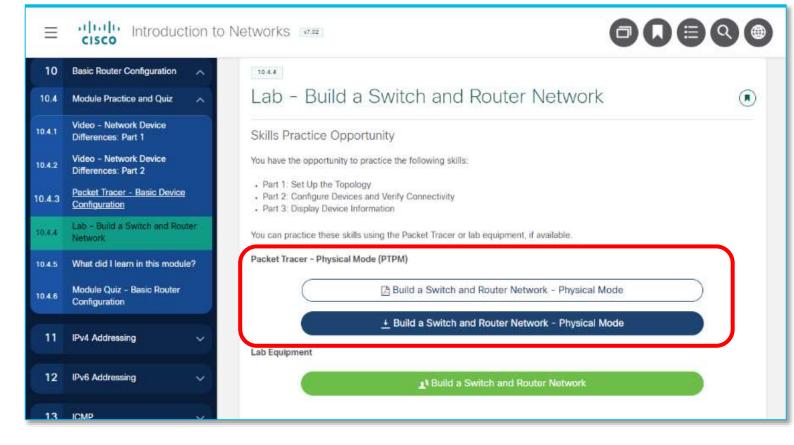
What's New with CCNA 7.02

- Release of new Packet Tracer 8.0 (required for ALL PT activities in 7.02)
- Added videos for navigating and downloading PT to each CCNA course introduction module
- Added a video and example PT activity to introduce Physical Mode to the learner.



What's New with CCNA 7.02

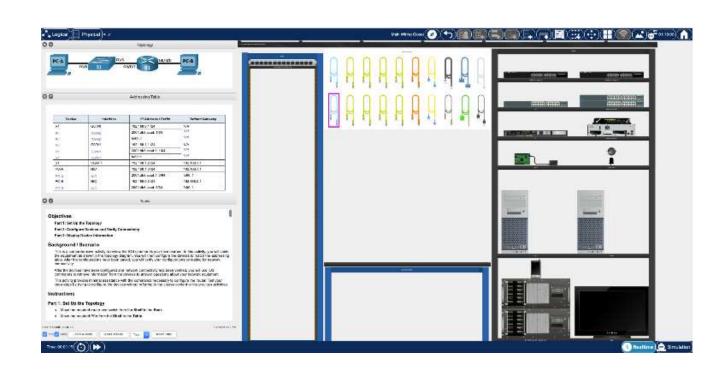
- New Packet Tracer Physical Mode (PTPM) activity is added directly onto corresponding lab page. Not every lab has a corresponding PT Activity.
- Added to offset the gap created by a lack of access to equipment
- These and all other Packet Tracer activities require PT v8.0
- Logical View Locked



Packet Tracer Physical Mode (PTPM) Activities

New Packet Tracer Physical Mode (PTPM) Activities reinforce critical skills such as:

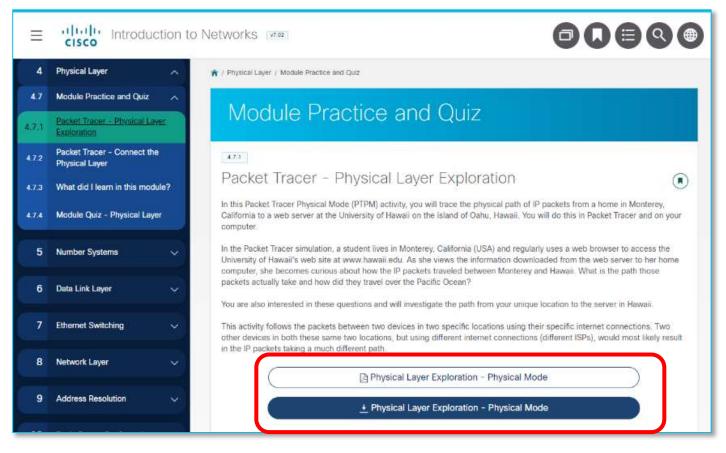
- device placement (rack and stack)
- switching on device power
- build-from-logical-topology diagram
- device port-to-port cabling (including cable choice)
- required consoling into a device and configuration
- required reading of link lights in physical mode (port status, STP status)
- troubleshoot cable connected to wrong port/cable and configured port mismatches



Operates in Physical Mode Only Logical Mode is locked

What's New with CCNA 7.02

 New Physical Mode scenarios to further explore the end-to-end physical layer of small and large networks.

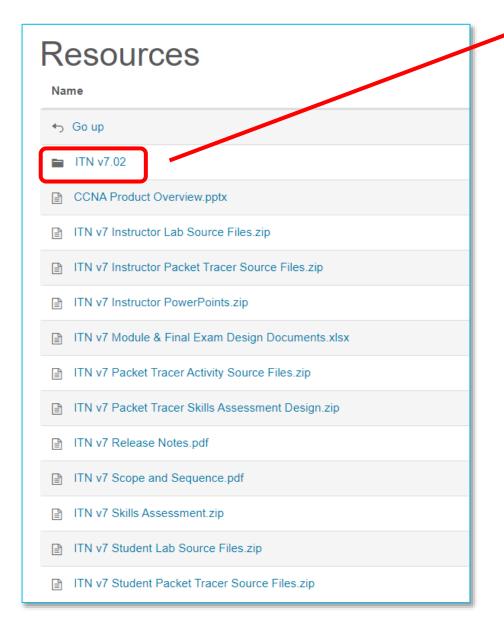


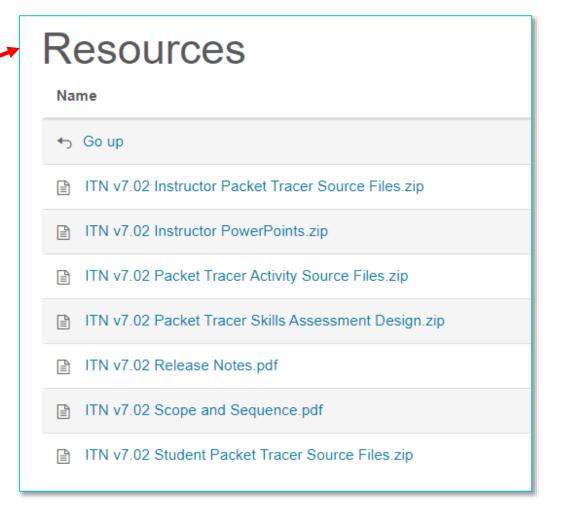
Exploration scenarios require the 64-bit PT 8.0 due to the image files sizes embedded in the activities

What's New with CCNA 7.02

- Added an additional PTSA to support skills learned in the course
- Updated instructor PPTs to include new activities
 - Not every PPT module was updated
- Addressed Lab or PT errata issues submitted through the support desk
 - Please make sure you are submitting any errors you find in NetAcad classes.

Course Resources





Not all resources updated so subfolder for 7.02 holds updated resources



CCNAv7.02 Introduction to Networks (ITN) Scope and Sequence

Last Updated January 27, 2021

Lab Equipment Requirements

Networking Academy CCNA courses can be delivered in person or remotely. Hands-on experiences with physical equipment continue to remain an essential best practice, and Networking Academy has no plan to remove this requirement. Academies need to continue providing access to physical equipment as soon as circumstances allow it. However, to support distance learning, lab activities now provide the option to practice skills with PTPM or with lab equipment, if available. Packet Tracer 8.0 provides support for students to practice critical skills normally presented in the physical, in-person lab experience. Networking Academy offers this option as a way to offset the skills gap created by the absence of physical equipment and continue on the path toward student mastery.

Packet Tracer 8.0, 64-bit versions are required for the optimal experience with CCNA 7.PTPM activities and scenarios. Due to the extensive set of graphics included in the PTPM scenarios, these activities may experience performance issues or crashes in Packet Tracer 8.0, 32-bit version. All other PTPM activities should perform as normal.

ITN 7.02 PTPM Activities and Scenarios

Activity	LI	ITN 7.02 Description
Video	1.0.3	Video - Download and Install Packet Tracer
Video	1.0.4	Video - Getting Started in Cisco Packet Tracer
PTPM	1.0.5	Packet Tracer - Explore Logical and Physical Modes
PTPM	2.3.8	Packet Tracer - Navigate the IOS Using a Terminal Client for Console Connectivity - Physical Mode
PTPM	2.9.2	Packet Tracer - Basic Switch and End Device Configuration - Physical Mode
Lab	2.9.2	Packet Tracer - Basic Switch and End Device Configuration
PTPM	4.7.1	Packet Tracer - Physical Layer Exploration - Physical Mode
PTPM	10.4.4	Packet Tracer - Build a Switch and Router Network - Physical Mode
PTPM	11.10.2	Packet Tracer - Design and Implement a VLSM Addressing Scheme - Physical Mode
PTPM	12.9.2	Packet Tracer - Configure IPv6 Addresses on Network Devices - Physical Mode
PTPM	13.3.2	Packet Tracer - Use Ping and Traceroute to Test Network Connectivity - Physical Mode
PTPM	17.7.7	Packet Tracer - Troubleshoot Connectivity Issues - Physical Mode
PTPM	17.8.1	Packet Tracer - Design and Build a Small Business Network - Physical Mode

SRWE 7.02 PTPM Activities and Scenarios

Activity	LI	SRWE 7.02 Description
Video	1.0.3	Video - Download and Install Packet Tracer
Video	1.0.4	Video - Getting Started in Cisco Packet Tracer
PTPM	1.0.5	Packet Tracer - Explore Logical and Physical Modes
PTPM	1.1.7	Packet Tracer - Basic Switch Configuration - Physical Mode
PTPM	1.6.2	Packet Tracer - Configure Basic Router Settings - Physical Mode
PTPM	3.4.6	Packet Tracer - Configure VLANs and Trunking - Physical Mode
PTPM	4.4.9	Packet Tracer - Troubleshoot Inter-VLAN Routing - Physical Mode
PTPM	9.3.4	Packet Tracer - Data Center Exploration
PTPM	13.5.2	Packet Tracer - Wireless Technology Exploration
PTPM	16.3.2	Packet Tracer - Troubleshoot Static and Default Routes - Physical Mode

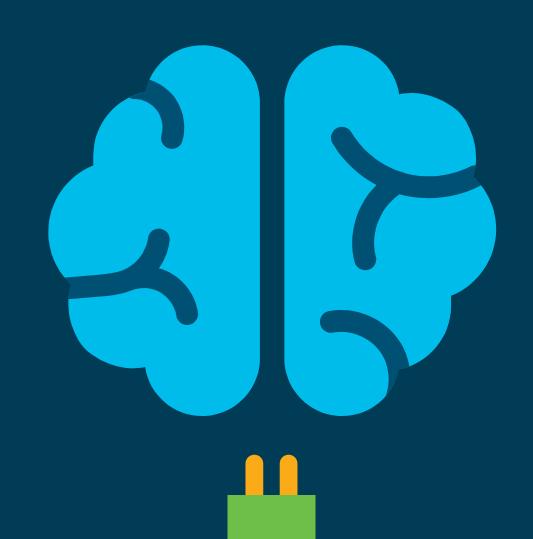


ENSA 7.02 PTPM Activities and Scenarios

Activity	LI	ENSA 7.02 Description
Video	1.0.3	Video - Download and Install Packet Tracer
Video	1.0.4	Video - Getting Started in Cisco Packet Tracer
PTPM	1.0.5	Packet Tracer - Logical and Physical Mode Exploration
PTPM	2.7.2	Packet Tracer - Single-Area OSPFv2 Configuration - Physical Mode
PTPM	2.7.3	Packet Tracer - Multiarea OSPF Scenario
PTPM	3.11.1	Packet Tracer - Network Security Story
PTPM	5.5.2	Packet Tracer - Configure and Verify extended ACLs - Physical Mode
PTPM	10.6.12	Packet Tracer - Use TFTP, Flash, and USB to Manage Configuration Files - Physical Mode
PTPM	10.6.13	Packet Tracer - Research Password Recovery Procedures - Physical Mode

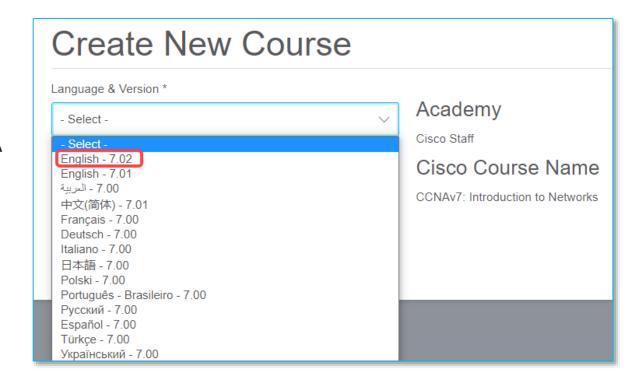


CCNA 7.02 Course Template Changes



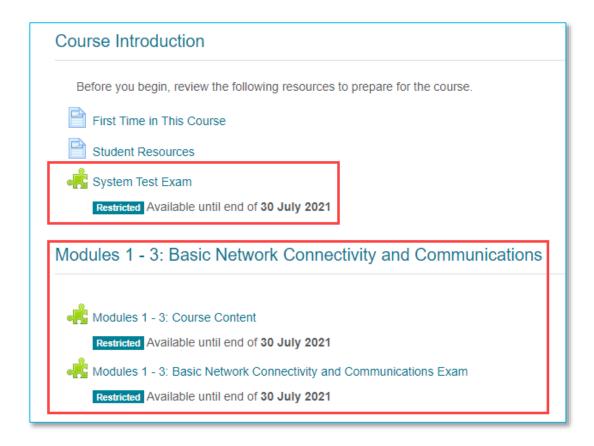
Creating a CCNA 7.02 Class

- Instructors must create new class to take advantage of the new features – there is not an upgrade option
- Suggest you create a new CCNA
 7.02 class and enroll your students in the class
- An instructor could download the PT zip files and distribute to students, but the class would not have access to the new Final PTSA



CCNA 7.02 Course Template Changes

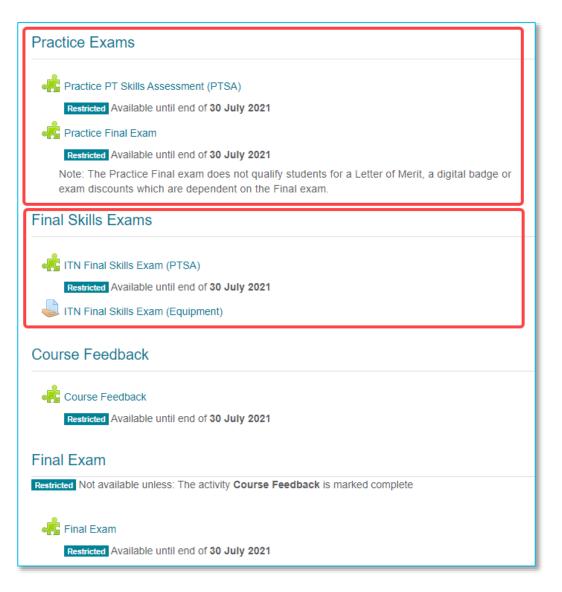
- Added System Test Exam
 - Tests students access to the assessment system and for them to view various exam item types.
- Created sections for each Module Group with direct link to the course content



Both features were submitted by instructors through our Share Ideas button! Keep up the great feedback!

CCNA 7.02 Course Template Assessment Changes

- Practice Exams grouped together
 - Practice PT Skills Assessment
 - Practice Final Exam
- Two Final Skill Exam Options
 - ITN Final Skills Exam (PTSA) NEW!
 - ITN Final Skills Exam (Equipment)



Instructor Professional Development



New to IPD Week?

- Instructor Professional Development (IPD) Week is a quarterly program offered to NetAcad instructors. Its goal is to offer professional development through free, one-hour virtual sessions.
- Topics include technical sessions to keep instructors up-to-date on the latest technology trends and expand their knowledge. Plus, program update sessions from around Networking Academy.







Interact and connect with your peers



Access anytime, anywhere around your schedule



Of instructors say they have become better educators What I enjoyed about this session was the innovative way of how content was developed and also the sharing spirit there is in the Academy. Thanks a lot and keep it up

excited to try these out!

This is a great investment of my time.

Thanks for sharing your experiences!
Great ideas sparking more ideas.

These sessions have helped me become a much better instructor.

Thanks for sharing your experiences!
Great ideas sparking more ideas.

Amazing efforts and presentation Joseph. Coming from research background in very close areas, I cannot hold myself to self-enroll in the early release of the DEVASC course mid. June. Thanks for Echo, Kristen, Eugene, and all Cisco/Net Academy team. Great work indeed.



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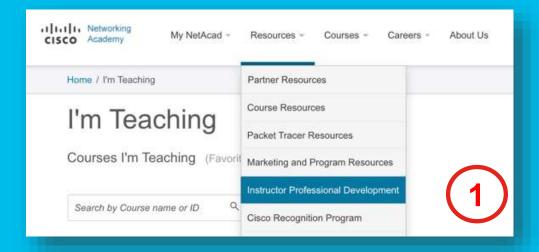
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