



Cisco Networking Academy  
Mind Wide Open

# Neuerungen im CCNA, CCNA Security und beim Packet Tracer

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# Inhaltsübersicht

- Neuigkeiten zum CCNA R&S Kurs
- CCNA Security 2.0
- Packet Tracer
- NetSpace Neuerungen
- Webinare für Instruktoren/innen

# Akademietag 2015 in Esslingen



Nach der Unterzeichnung: Baden-Württembergischer Kultusminister Andreas Stoch, Elisabeth Moder (Landesakademie) und Piotr Pluta (Cisco)



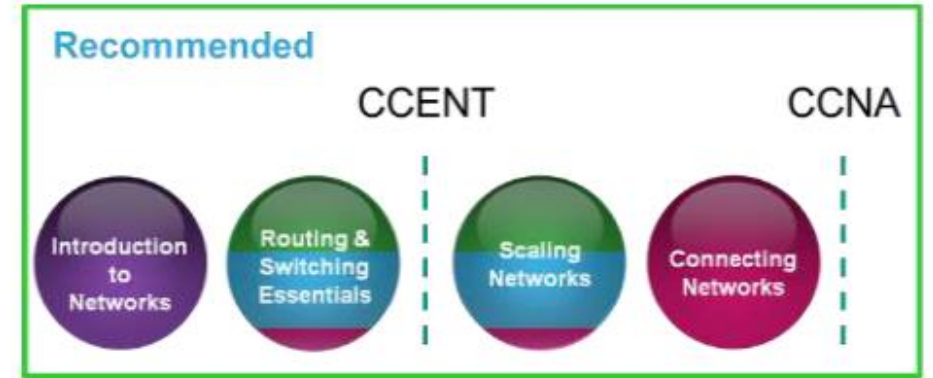
# Neuigkeiten zum CCNA R&S Kurs



# Thank you for your feedback

- “ITN is too tough and too long ... especially at the High School level”

- Top 2 Course Features Requests
  - Course Index
  - Search Capability



The screenshot shows a feedback form on the Cisco NetSpace website. On the left, there is a "Feedback" section with a list of suggestions, each with a status indicator (e.g., "PLANNED", "REVIEWED", "RECEIVED"). The suggestions include: "Instructors taking assessments", "lock downloading of certificates for students", "Access to resources needs to be improved", "Allow assessments to be run in the Respon...", "Allow instructors to set up multiple activatio...", "Course Index for ITE 5.0 and CCNA 5.0", "CCNA Certification Practice Exam for prep...", and "Clear organisation of courses". On the right, there is a "Give feedback" form with the heading "Please tell us how we can make Cisco NetSpace even better!". The form includes a text input field for "What is your idea?", a dropdown menu for "Category (optional)", a text area for "Describe your idea... (optional)", an "Attach a File" button, a text input field for "Your email address", and a "Post idea" button.

# CCNA R&S Enhancements

- CCNA R&S 5.03: Migration of 3 CCNA courses to the latest GUI

Improve the user experiences and course navigation

Provide functionality: index, search and bookmarking

- CCNA R&S 5.1: Content Changes for the ITN course plus new GUI

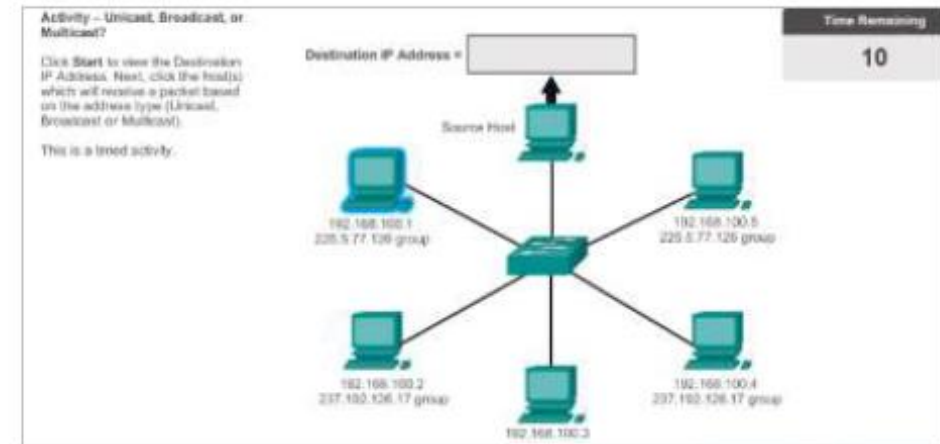
Revise and re-organize content, improve clarity and instructional flow, including assessments

Reduce students' cognitive load by simplifying the content (25-30% reduction)

Simplify CCNA labs and PT activities (50 minutes to complete)

Integrate instructional videos

- Available Now (English version)



# CCNA R&S

## Instructor Resource Spotlight

- **Instructor Planning Guides (IPGs)**  
Guidelines and best practices for teaching each chapter of the CCNA R&S courses
- **Teaching CCNA R&S Best Practices**  
Learn how CCNA R&S instructors around the world customize and modify their curriculum delivery for student success
- **Additional Resources**  
Activity Maps: alignment of activities and learning objectives

### CCNA Routing and Switching Instructor Resources Spotlight

Please review these helpful resources for CCNA Routing and Switching instructors.

#### Curriculum Resources

- [CCNA Routing and Switching Scope and Sequence](#) – Document outlining the course objectives and goals.
- [CCNA Routing and Switching FAQs](#) – Answers to frequently asked questions on CCNA R&S curriculum.
- [CCNA R&S courses and semester format](#) - CCNA R&S courses are designed to allow you to tailor your instruction within a 70-hour semester format.
- [Leveraging CCNA R&S Resources](#) - NetAcad's recommendations in teaching CCNA R&S ITN course.
- [Teaching CCNA R&S Best Practices](#) – Methods and materials collected from CCNA R&S instructors around the world and modifying their curriculum delivery for student success.
- [CCNA ITN Instructor Planning Guides](#) – Guidelines and best practices for teaching each chapter of the CCNA R&S courses.
- [CCNA ITN Activity Map](#) – Summary of the learning objectives and resources needed for every activity in the CCNA R&S courses.

#### Assessment Resources

- [NetAcad Assessment Resources Spotlight](#) – Tutorials on NetAcad assessments, including activating and managing quizzes, using Assessment Viewer, etc.
- [Assessment FAQ](#) - Answers to frequently asked questions on Assessments.

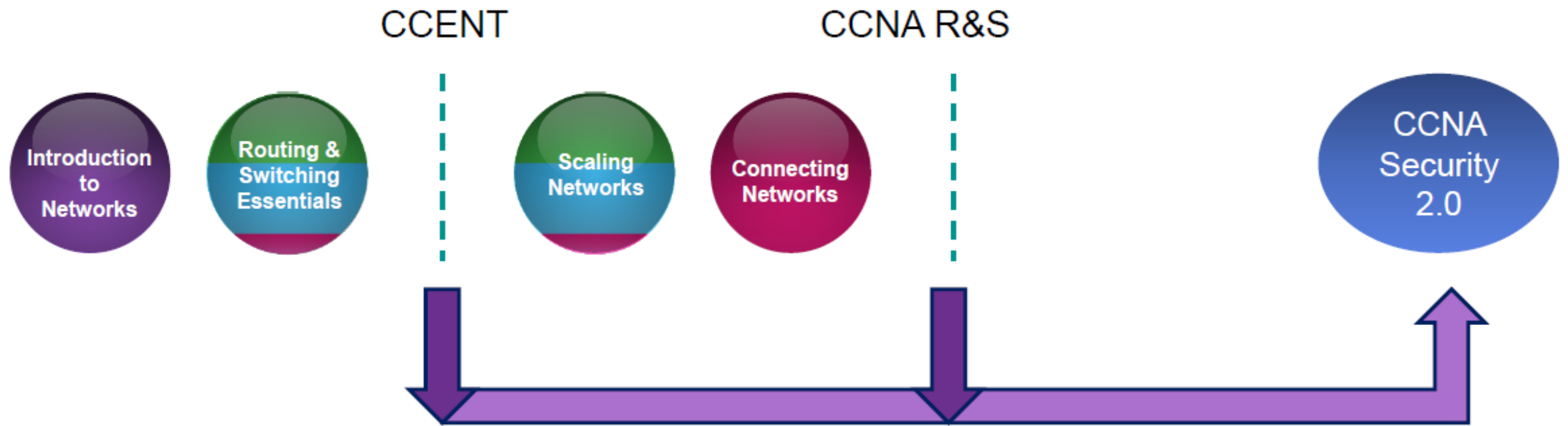
<https://www.netacad.com/group/offerings/ccna-rs-instructor-resource-spotlight>

# CCNA Security 2.0



# Move from CCENT Courses to CCNA Security 2.0

- Students can complete CCENT courses then enroll in CCNA Security
- Students can also complete all CCNA R&S courses and then enroll in CCNA Security





# New in Version 2.0

- Aligns with updated CCNA Security (IINS) Certification Exams (210-260)
- Focus on router and switch CLI-based configurations
- Updated and expanded content : IPS (next-generation IPS), Firewall (next-generation FW), VPNs, End-point Security, Web Security
- New topics added to align with certification changes:
  - Introductory / No labs :
    - Cisco Identity Service Engine (ISE)
    - 802.1x
    - BYOD and MDM
    - Network Topologies
    - Cisco Cloud Web Security
    - Network Security for a virtual environment
  - ASA configuration using ASDM (Chapter 10)

- Aligns to latest version of Packet Tracer, PT 6.2
- **Cisco Configuration Professional content removed.**
- Reduced ACL content which are covered in CCNA R&S ITN and RSE.

The screenshot shows a navigation pane on the left with the following structure:

- Chapter 11 Managing a Secure Network
  - 11.2 Developing a Comprehensive Security Policy
    - 11.2.6 Responding to a Security Breach
      - 11.2.6.2 Collecting Data

The main content area is titled "Acceptable Practices for Collecting Data" and features a graphic of a USB drive with binary code and data streams. To the right, the "Collecting Data" section contains the following text:

Computer data is virtual data, meaning that there are rarely physical, tangible representations. For this reason, data can be easily damaged or modified. When working with computer data as part of a forensics case, the integrity of the data must be maintained if it is to be used as evidence in a court of law. For example, changing a single bit of data can change a timestamp from August 2, 2001 to August 3, 2001. A perpetrator can easily adjust data to establish a false alibi. Therefore, strict procedures are required to guarantee the integrity of forensics data recovered as part of an investigation. Some of the procedures that must be established are proper data collection, data chain of custody, data storage, and data backups.

The process of collecting data must be done precisely and quickly. When a security breach occurs, it is necessary to isolate the infected

At the bottom of the page, there are navigation icons for back, forward, and search.

# CCNA Security 2.0 Equipment Requirements

No Hardware Changes from v1.2

- Leverages CCNA Routing and Switching equipment bundle and topology
- NDG NETLAB+ can be enabled for remote lab equipment operation.
- The required Advanced IP Services feature set (ISR G2) and the Security (SEC) technology package license are available for academies that are part of Networking Academy Maintenance

## Minimum Requirements

### Curriculum requirements:

1 Student PC per student

### Lab bundle requirements :

3 Cisco routers, 2 with the SEC technology package

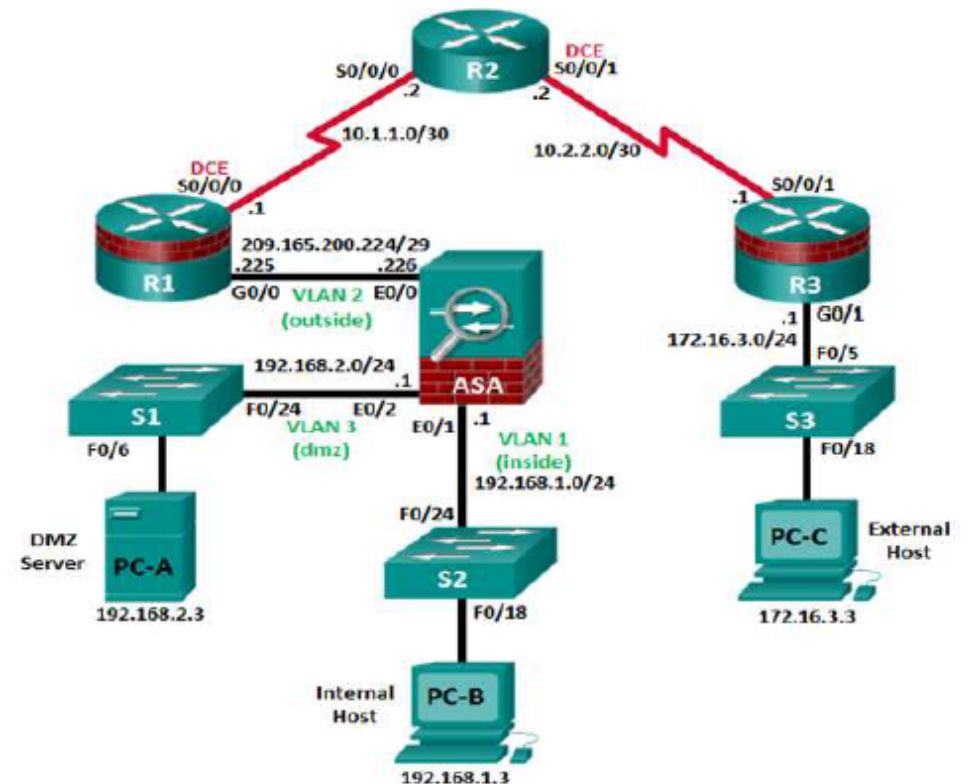
3 two-port serial WAN interface cards

3 Cisco switches

1 Cisco Adaptive Security Appliance (ASA)

Assorted Ethernet and Serial cables and hubs

*Detailed equipment information is available in the Instructor Lab Manual and the CCNA Security Equipment List located in the CCNA Security resources folder on Cisco NetSpace.*



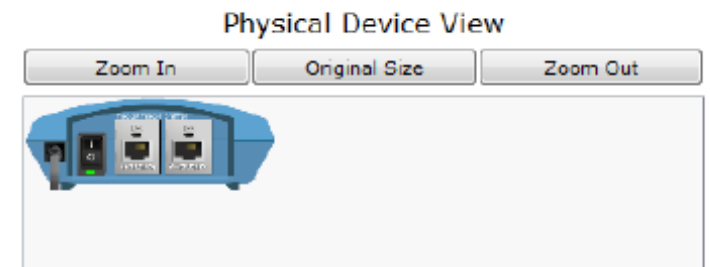
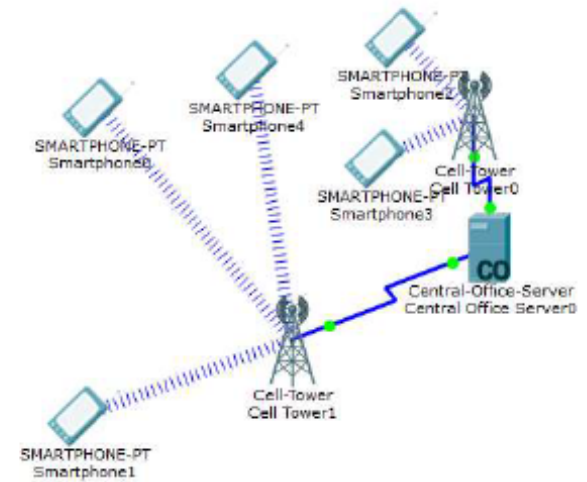
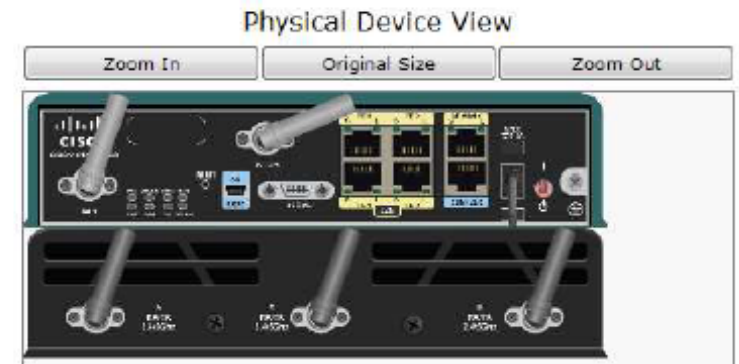
# Packet Tracer 6.2



# Cisco Packet Tracer 6.2 (Desktop)

- New devices: Cisco 819 router, cell tower, CO server, sniffer
- Improved physical view: You can add devices directly into physical view
- Improved HTTP server: Supports JavaScript and CSS, also supports import files via FTP server inside PT
- Improved IOS command support
- Released in NetSpace:

<https://www.netacad.com/group/offerings/packet-tracer>



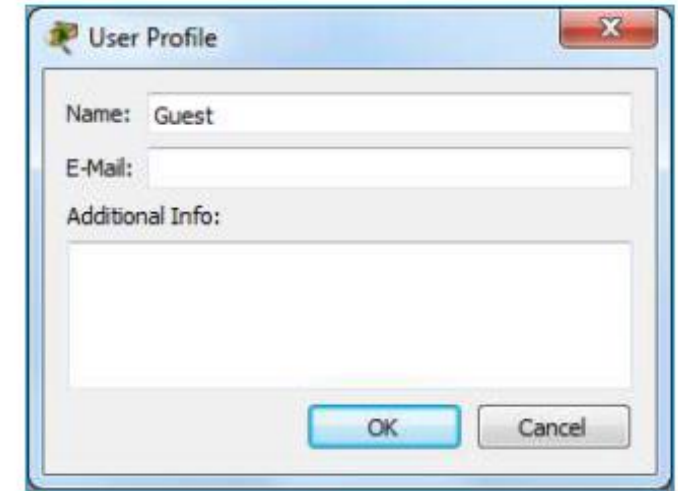
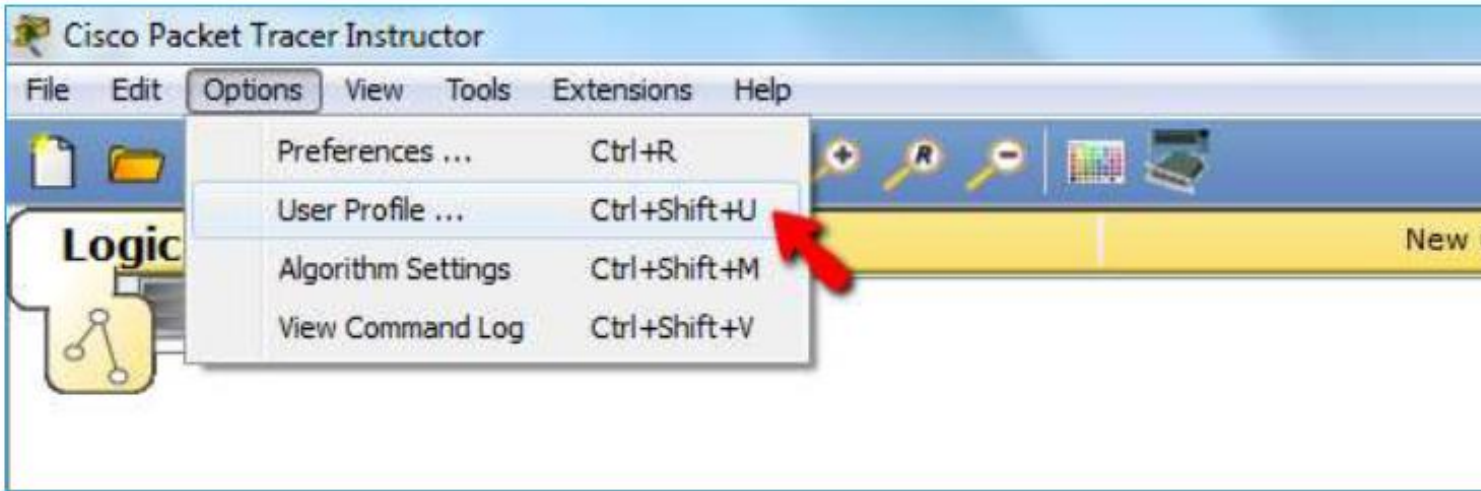
# Minimum version of Packet Tracer

- NetAcad strongly recommends using the latest available version of Packet Tracer and Java for all course and assessment activities
- There is a minimum version that must be used per curriculum for activities and assessments to work properly

<https://www.netacad.com/documents/301287/922878/Minimum+PT+version.pdf/b43c645b-3879-46da-aff6-b814cddd1b73>

Curriculum	Minimum Packet Tracer Version Required
IT Essentials 5.0	PT 6.2
CCNA Routing and Switching	PT 6.2
CCNA Discovery and CCNA Exploration	PT 6.2
CCNA Security v 1.2 CCNA Security v 2.0	PT 6.2 PT 6.2
Introduction to the Internet of Everything v1.1 Introduction to the Internet of Everything v1.2	PT 6.2 PT 6.2

# PT User Profile



- Students can set Name and Email for PT User Profile per PKA
- Their completed PKAs can be then identified by instructor
- Guest profile is used by default
- Usage of Guest profile can be restricted by instructor in PKA settings

# PKA No Guest Profile

Instructions

Answer Network

Scripting

Initial Network

Password

Test Activity

Check Activity

Save

Save As..

Save As pkz

Export As CC

Assessment Tree | Connectivity Test | Scoring Model | Overall Feedback | Settings

Time Settings

Different timing settings can be applied to this activity. The "Time Elapsed" setting will keep a

Time Elapsed

Countdown

None

Feedback Settings

Enabling dynamic percentage feedback will assess the user network against the assessment tree

No Dynamic Feedback

Show Score

Show Item Count Percentage

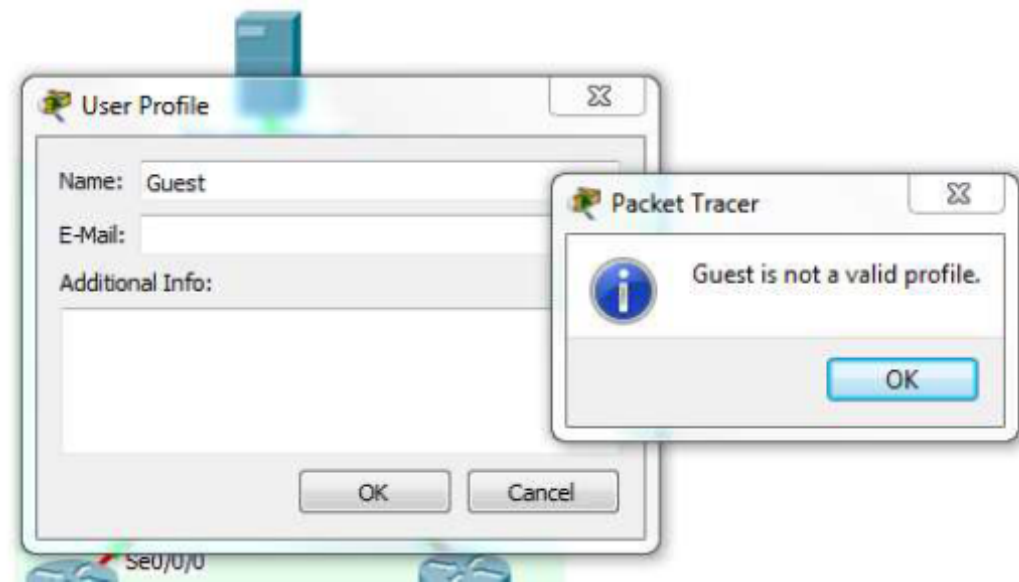
User profile locking prevents the user from changing their user profile during an ac

User Profile Locking

No Guest Profile

Time (ms) to forward Answer Network: 0

- Guest profile restricted in this PKA
- Student is asked to change their profile name when open PKA



# PKA User Profile Locking

Instructions

Answer Network

Scripting

Initial Network

Password

Test Activity

Check Activity

Save

Save As..

Save As pkz

Export As CC

Assessment Tree | Connectivity Test | Scoring Model | Overall Feedback | Settings

Time Settings

Different timing settings can be applied to this activity. The "Time Elapsed" setting will keep a

Time Elapsed

Countdown

None

Feedback Settings

Enabling dynamic percentage feedback will assess the user network against the assessment tree

No Dynamic Feedback

Show Score

Show Item Count Percentage

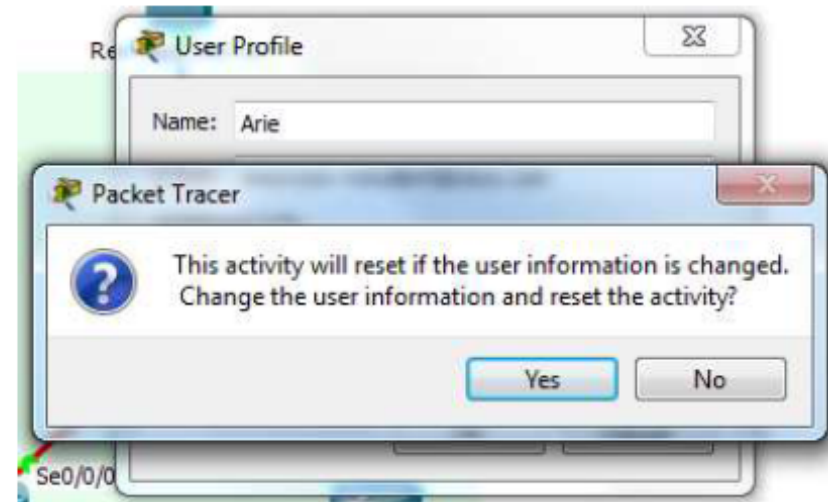
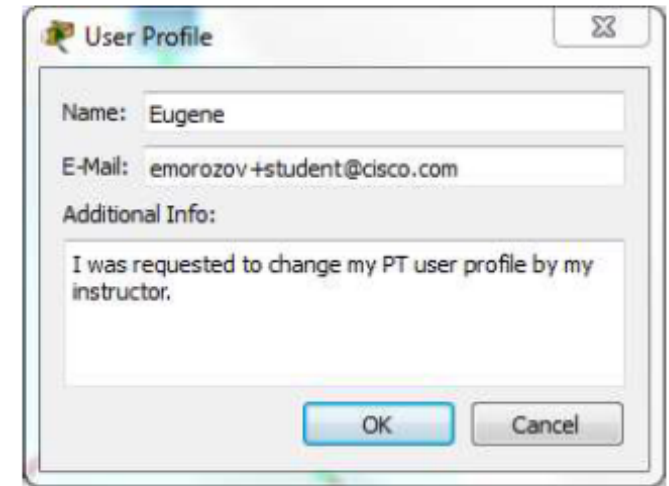
User profile locking prevents the user from changing their user profile during an activity.

User Profile Locking

No Guest Profile

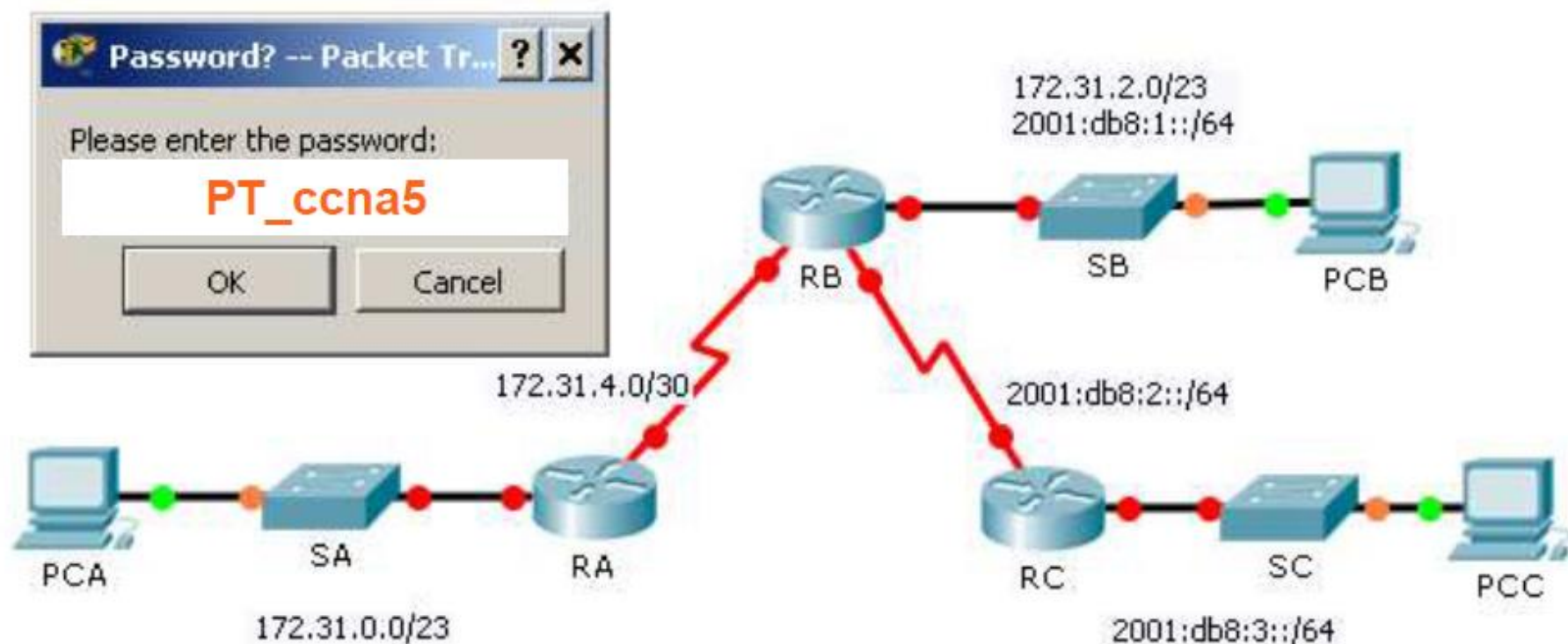
Time (ms) to forward Answer Network: 0

- User profile cannot be changed for completed task
- Students are enforced to change their profile name
- That prevents cheating by copying





# The password of PKA files in CCNA R&S is

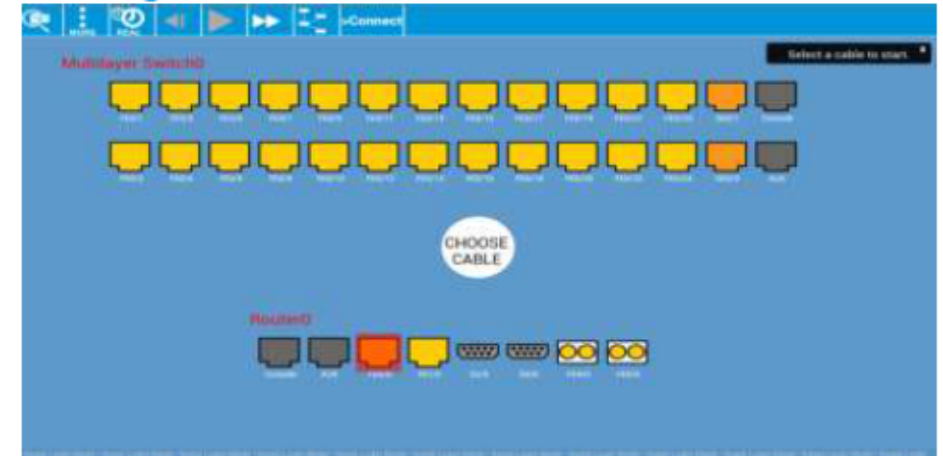


# Cisco Packet Tracer Mobile 2.0 (Android)

- Packet Tracer for Android tablets!
- 2<sup>nd</sup> major release of Packet Tracer for Android
- Optimized for screens with a **minimum size of 7 inches**
- Supports multiple Android tablets with **ARM CPUs** running **Android 4.2.x to Android 5.0**
- Simulation engine is based on Packet Tracer 6.2
- Reference topologies included
- Tips of Day will be displayed when loading the application
- Users need to be authenticated by logging into the Cisco Networking Academy® Cisco NetSpace™ application before the Packet Tracer Mobile app is activated. Non-Netacad user can request trial access to the application with limited functions.
- After the initial authentication, Internet connection is NOT required.
- Available Now in Google Play!

## What's New:

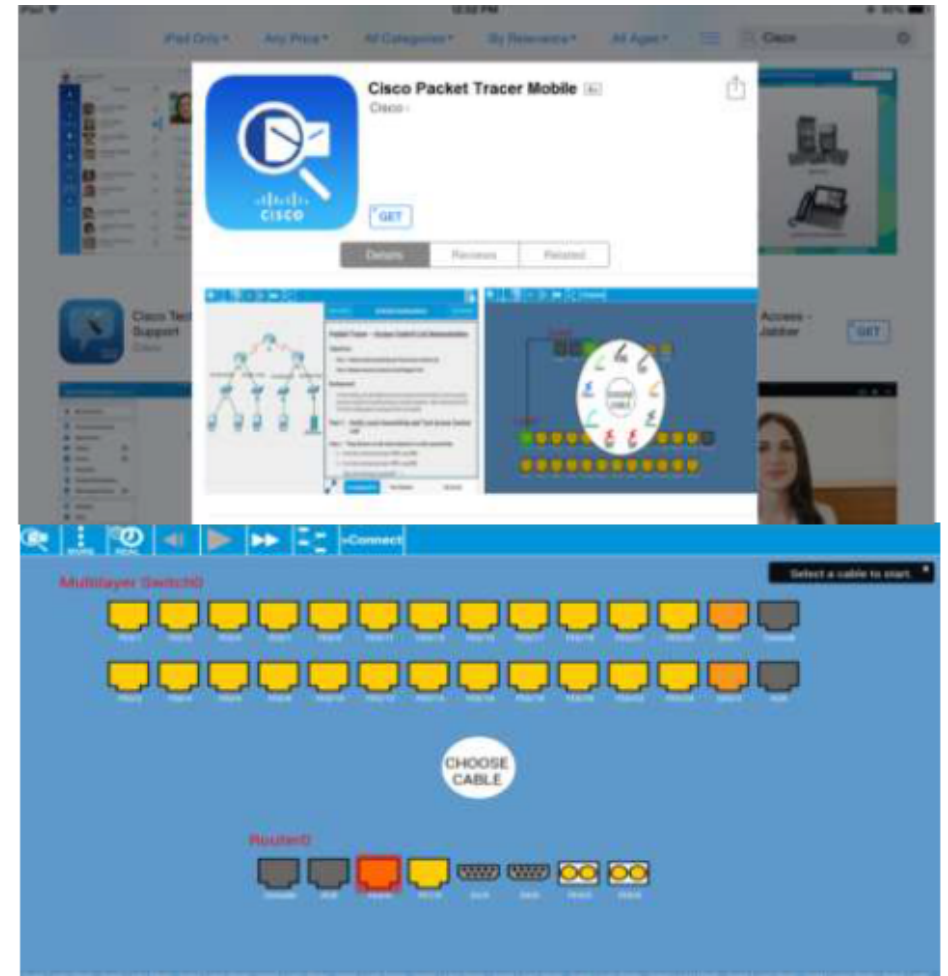
1. New PT 6.2 engine
2. Guest login mode: Allowing Non-NetAcad user trial access with limited functions
3. Display Tips of the Day when loading
4. Improved user interface
5. Bug fixes



<https://play.google.com/store/apps/details?id=com.netacad.PacketTracerM&hl=en>

# Cisco Packet Tracer Mobile iOS

- First release of Packet Tracer for iOS phones and tablets
- Supports iPhone and iPad running iOS 8
- Supports both 32bit and 64bit devices
- Simulation engine is based on Packet Tracer 6.2
- Reference topologies included
- Tips of Day will be displayed when loading the application
- Users need to be authenticated by logging into the Cisco Networking Academy® Cisco NetSpace™ application before the Packet Tracer Mobile app is activated. Non-Netacad user can request trial access to the application with limited functions.
- After the initial authentication, Internet connection is NOT required.



<https://itunes.apple.com/us/app/id1015041980>

# Packet Tracer Know How 1: Packet Tracer 101

- The first of the "Packet Tracer Know How Series" course
- Designed for new users of Packet Tracer for self study and familiarization of Packet Tracer
- 3 chapters, 1 hands-on activity, 1 quiz and a survey
- By taking this course, students will develop a basic understanding of Packet Tracer:
  - ✓ the navigation of user interfaces
  - ✓ the difference between logical view and physical view
  - ✓ how to build a simple network topology
  - ✓ how to complete a Packet Tracer Activity
- Recommended length of study is 1 hour
- Released in NetSpace for self-enrollment:  
<https://www.netacad.com/group/offerings/self-enroll-courses>  
5000+ enrollments in three months



# Packet Tracer Know How Series

## Packet Tracer 101

As the first of the Packet Tracer Know How series of community developed courses, Packet Tracer 101 is designed for new users of Packet Tracer for self-study and familiarization with the tool.

Topics covered:

- The navigation of main user interfaces
- Difference between logical views and physical views
- How to build a simple network topology
- How to complete a Packet Tracer activity

## Learning Components

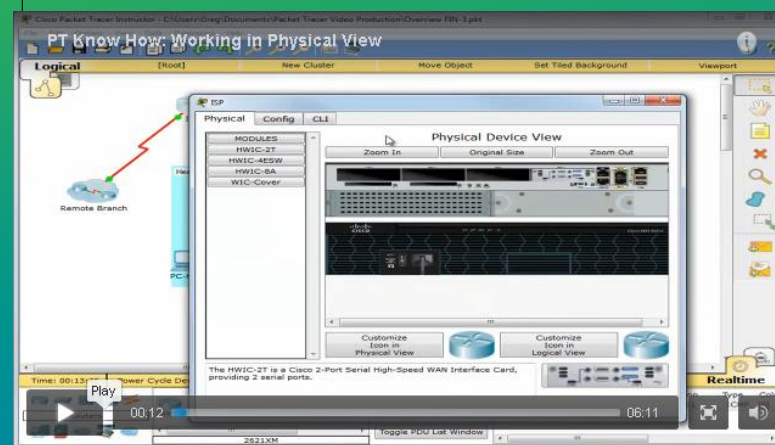
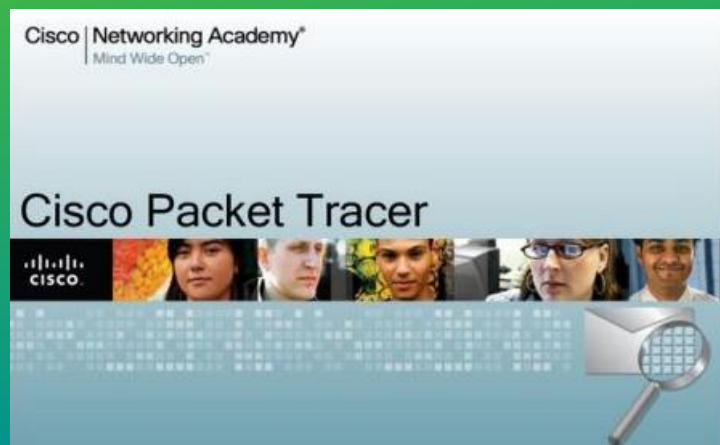
- 3 chapters
- Files and demos
- 1 hands-on learning activity
- 1 quiz

**Prerequisites:** None

**Languages:** English

**Course Delivery:** Self-Paced

**Estimated Time to Complete:** 1 hour



## Series Overview

The Packet Tracer Know How Series introduces tips and best practices to help instructors and students use Cisco Packet Tracer as an effective and engaging learning and assessment tool.

# Packet Tracer Know How 1: Packet Tracer 101

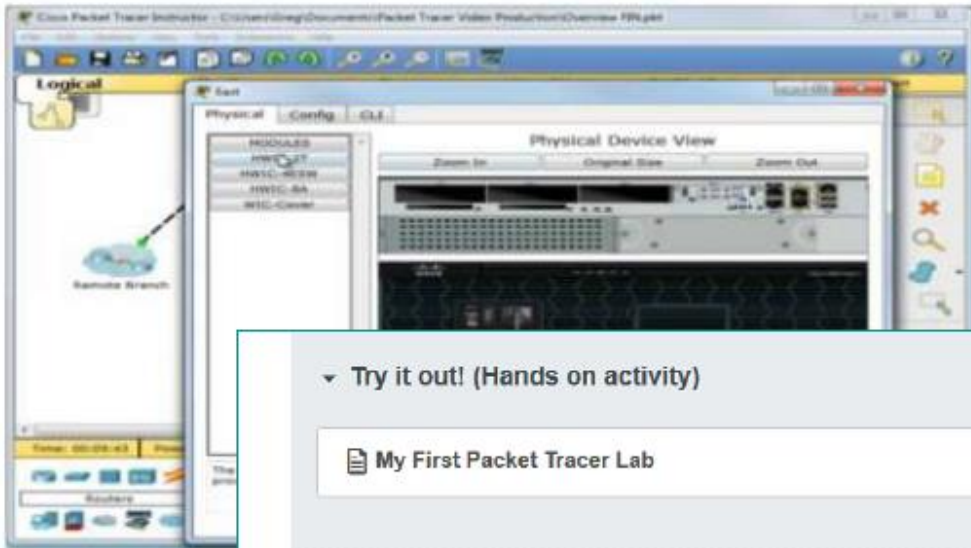
## Chapter 1: User Interface Navigation

The video below will give you a brief overview of the Cisco Packet Tracer user interface.

The length of the video is 11 minutes.

It is recommended that you launch the Packet Tracer application and try it out by following this video. You can always pause/replay the video whenever needed.

You can download the Packet Tracer file used in this demo by [clicking here](#).



## Acknowledgement

### About Author

The development of this course is a collaborative effort between Cisco Networking Academy Instructors and C

The videos used in this course are recorded by Gregory Ballinger.



Greg Ballinger has been teaching Cisco Network Academy courses since 2002. He is CCNA Instructor Trainer in 2012. He teaches student courses at Miami Dade College and instructs. He holds a Master Degree in Computer Science and lives in Homestead, Florida with his wife.

### ▼ Try it out! (Hands on activity)

 My First Packet Tracer Lab

### ▼ Test your understanding of Packet Tracer (Quiz)

 Test your Understanding of Packet Tracer

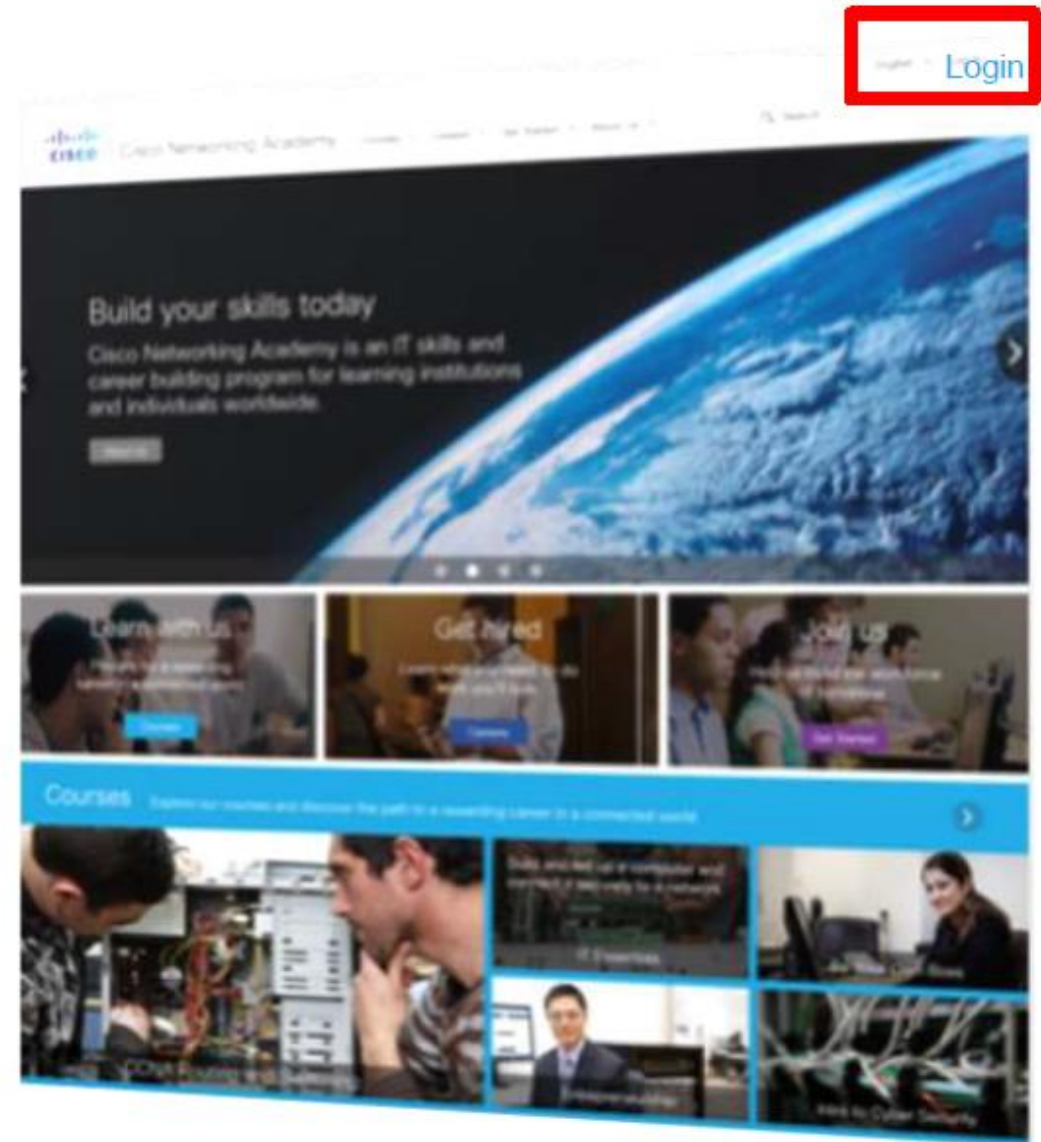
24 pts

# Neuerungen bei NetSpace



# New NetAcad Pre Login Page

- Our top courses are highlighted on the front page
- A new careers section
- The site is available in English, French and Spanish
- Improvements to the Academy Locator
- Redesigned with mobile in mind
- Login has moved





# Unclutter the Instructor Course List

As an Instructor, I want to quickly access the courses I am teaching.

Before:

**Active course list cluttered.**

Instructors must manually conclude courses in canvas to remove from Active list.

Teach

### Access the Courses You Are Teaching

- Ended May 15, 2014 (still active)  
IT Essentials: PC Hardware and Software
- Ended Dec 15, 2013 (still active)  
IT Essentials: PC Hardware and Software
- Active will end April 15, 2015  
IT Essentials: PC Hardware and Software

After:

**Active course list shows current courses only.**

All courses past end date will be automatically moved to the concluded list. Simply click "Show Concluded".

Teach

### Access the Courses You Are Teaching

Show Concluded

- Active will end April 15, 2015  
IT Essentials: PC Hardware and Software  
Cisco Staff Sandbox

#### Concluded Courses

- Ended May 15, 2014 (still active)  
IT Essentials: PC Hardware and Software
- Ended Dec 15, 2013 (still active)  
IT Essentials: PC Hardware and Software
- Manually Concluded with end April 15, 2015  
IT Essentials: PC Hardware and Software

# Improve New User Onboarding

## BEFORE

Email (English)

Login

Select Country, Enter DOB, Accept Terms (English)

Change Password (English)

Profile Page (English) CONFUSING

Learn Tab

Street Name  
newsfuder245916294

Country/Region  
United States

Closest State  
Select One

Closest City  
Select One

Language  
English

Subscribe to partner emails

Do you want to be able to receive communications from other users?

Allow other users to search for me

[Network Program Email Preferences](#)

The Cisco Networking Academy Program is interested in better understanding students' goals for taking courses. Please choose the one option below that best describes your goal or motivation for taking Cisco Networking Academy courses.

The Cisco Networking Academy Program would like to understand how much experience students have in IT or networking fields before taking Cisco Networking Academy courses. Please indicate how much practical experience you have in the IT or networking field, gained either from working or engaging in other activities.

## AFTER

Email (8 languages)

Login

Answer all required questions on 1 progressive screen (8 languages)

Change Password (8 languages)

Learn Tab

Conditions générales d'utilisation des sites et des services de Cisco Networking Academy [Impression](#)

1. Déclarations préalables Cisco gère et fournit, dans le cadre du programme Cisco Networking Academy (ci-après le « Programme »), un accès à ses gamme de sites Internet et de microsites associés au Programme (ci-après les « Sites »), accessibles aux utilisateurs (notamment étudiants, non-étudiants et anciens étudiants) possédant un nom d'utilisateur et un mot de passe Cisco NetSpace. Les Sites contiennent des informations relatives au Programme et visent également à permettre la collaboration et les réseaux sociaux (ci-après les « Services ») entre des utilisateurs tels que vous. Les Services permettent aux utilisateurs de créer des profils personnels (chaque étant désigné comme un « Profil ») pouvant faire l'objet d'une recherche et être affichés par d'autres utilisateurs. Les Services présentent également en charge des forums de discussion, des messageries instantanées, des messageries électroniques, des outils d'enquête, des blogs, des wikis et d'autres outils collaboratifs que Cisco peut, à son discrétion, améliorer, de restreindre ou de révoquer le ou les Sites et aux Services du Programme - ainsi que toute divergence existe entre les deux, les Conditions s'appliquent à l'ensemble de vos consultations du ou des Sites et restent applicables à vos consultations antérieures.

En acceptant le présent Contrat, Cisco s'efforcera, dans la mesure du possible, de garantir la confidentialité de vos données personnelles. Si vous n'acceptez pas ces Conditions, vous ne serez pas autorisé à accéder au Programme pendant la période de cinq jours ouvrables, vous serez réputé avoir accepté les Conditions et les Sites et les Services seront alors incorporés au présent Contrat.

Langue

Français  
English  
العربية  
中文  
日本語  
Polish  
Español  
Français  
русский  
German  
Português

Veillez indiquer quelle expérience pratique vous avez en IT ou en networking, et si vous l'avez eue en travaillant ou en vous impliquant dans d'autres activités.

Moins d'un an

Genre  
Femme

Oui  Non S'abonner aux e-mails et aux études de Cisco Networking Academy

Oui  Non Partager mes coordonnées avec des employeurs

Envoyer

Veillez choisir l'option ci-dessous qui décrit le mieux votre objectif ou votre motivation à prendre Cisco.

Envisager une carrière en informatique ou dans l'

# Future Activation Enhancements

Challenge: System only supported single activations of chapter and final exams

Enhancement: Ability to support multiple activations of any exam. Activations cannot overlap each other and should be separated by at least 1 minute.

Activation Tool > Manage Activations

CCNA 101-111

Available Activations

Expired Activations

## Introduction to Networks (Version 5.0) - ITN Chapter 2 Exam

▶ 08/06/2015 03:00 PM MST – 08/06/2015 05:00 PM MST

▶ 08/05/2015 03:07 PM MST – 08/05/2015 05:07 PM MST

Assessment activations will appear in reverse order based on availability.

## Introduction to Networks (Version 5.0) - ITN Chapter 1 Exam

▶ 08/06/2015 03:00 PM MST – 08/06/2015 05:00 PM MST

▶ 08/05/2015 03:07 PM MST – 08/05/2015 05:07 PM MST

Submit

## Driven by UserVoice

Supporters	74
Votes	140

[http://training.netacad.com/future\\_activations/future\\_activations.htm](http://training.netacad.com/future_activations/future_activations.htm)

# Managing Incomplete Assessments

Challenge: Instructors requested to have the option on how to handle incomplete exam attempts:

Enhancement: Added 2 columns to Activation Tool to enable instructors to have more control of how to handle incomplete exams.

Student	Max Attempts	Completed Attempts	Incomplete Attempts	Approve Additional Attempts	Re-enable Incomplete Attempt	Submit Incomplete Attempt	Disregard Incomplete Attempt	Deactivate
Aubrey Hernandez	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob Barnes	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brian Barnes	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cheryl Thomson	3	0	1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Devin Lee	3	2	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eddie Edison	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friedrick Gunter	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gayle Wind	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Haley Crews	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ian Volkov	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
John	3	0	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Annotations:

- Red arrows point to the "Re-enable Incomplete Attempt" and "Deactivate" columns.
- A yellow box highlights the "Disregard Incomplete Attempt" checkbox for Cheryl Thomson.
- Yellow callout boxes provide instructions: "Notice students with an incomplete attempt will show the number of incomplete attempts here...", "and the instructor will have the option to *Submit* the incomplete attempt...", "or *Disregard* the incomplete attempt...", and "...the exam will be submitted to the server for grading..".

<http://training.netacad.com/incompletes/incompletes.htm>

# Useful Assessment Features

Features	Description	Tutorial
Assessment Viewer	Enable instructor to view the exam questions	<a href="http://training.netacad.com/activation_tool/assess_activation_viewer/assess_activation_viewer.htm">http://training.netacad.com/activation_tool/assess_activation_viewer/assess_activation_viewer.htm</a>
Activation Profile Enhancements	<ul style="list-style-type: none"><li>- Exam Duration</li><li>- Toggles for Student Feedback</li></ul>	<a href="http://training.netacad.com/activation_tool/assess_tool_profile/assess_tool_profile.htm">http://training.netacad.com/activation_tool/assess_tool_profile/assess_tool_profile.htm</a>
PTMOs	Removal of PTMOs from all Final Exams	
Final Exam Activation	Extend Final Exam Activation from 8 hrs to 1 week	

# Webinare für Instruktoren/innen



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2. On your Learn tab
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Thank you.



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